

Amendments To The Specification

*Please amend the paragraph on page 8, line 27 with the following edits:*

*Page 9, LINE 17*

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The display also includes symbols such as the lightning bolt L shown in Fig. 3B. Use of such symbols provides a simplified method of explaining why certain conditions are represented as they are. Thus the lightning bolt indicates that the incremental quantity of incidents occurring along line sections 20-25 for the most recent reporting week is the result of a storm. Someone viewing the display could then readily understand not only what went on, but why it happened. Similarly, the inverted triangle T shown in Fig. 3B may indicate a problem such as a fallen tree limb that knocked down a power line and caused a temporary problem that has been repaired. Since the overall function of the terrain map is to illustrate the quality of service provided by the utility, these and other symbols help to focus on both short term and long term incidents so to enable management and service personnel to improve quality.

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